

IT-Admin

Aspiring communities together

ACT Annual Report 2024–2025

With Year-on-Year Comparison

**Message from Leadership**

Dear Trustees and Staff,

We are proud to present ACT’s Annual Report for 2024–2025—marking a year of **growth, resilience**, and **deepened community connection**. Guided by our Strategic Vision, we focused on four pillars:

* **Education**
* **Health and Wellbeing**
* **Community Engagement**
* **Organisational Strength**

Together, we delivered **measurable impact**, helped reduce poverty, and supported public health in North East Sheffield Ultimately easing pressure on GP and hospital services.

**Our Year in Numbers**

*A snapshot of key achievements, with year-on-year growth*

|  |  |  |  |
| --- | --- | --- | --- |
| **Key Activity** | **2023–2024** | **2024–2025** | **% Change** |
| Clients supported through counselling/guidance | 1,364 | 1,500+ | +10% |
| Dedicated mental health support recipients | 121 | 169 | +40% |
| Weekly community gym users (women) | 172 | 181 | +5% |
| Pupils in community language classes | 209 | 215 | +3% |
| Families supported through Food Pharmacy | 224 | 280 | +25% |
| Social Café weekly users | 123 | 150 | +22% |
| Adult learners (Multiply – English/Numeracy) | 578 | 723 | +25% |
| New volunteers recruited | 11 | 12 | +5% |
| Staff (full/part-time) | 29 | 32 | +10% |
| Adults in English conversation classes | 27 | 40 | +50% |
| Youth engaged in sports | 50 | 60 | +20% |
| Women in knitting, sewing, health groups | 53 | 65 | +22% |
| Meetings with partners/statutory institutions | 112 | 168 | +50% |
| Health and education events delivered  Immigration, Visa, passports and Documents | 12  620 | 16  800 | +30%  +22.5% |

**Year-on-Year Growth Overview**

*Visualizing the growth across major program areas:*

*Bar chart comparing 2023–2024 and 2024–2025 program metrics.*

**Health, Partnership, and Growth**

* **Community Health Events**: Topics included diabetes, cancer, and dementia—boosting **health literacy** and reducing pressure on local services.
* **NHS ICB Video Partnership**: A promotional video raised awareness of ACT’s impact in the region.
* **Women’s Gym Expansion**: Equipment upgrades and improved **accessibility** for women with mobility challenges fostered **health equity**.

**Education and Community Transformation**

* **Multiply Programme**: Empowered adult learners in literacy and numeracy.
* **ESOL & Conversation Classes**: Enabled integration for **refugees** and **newcomers**.
* **Youth Engagement**: Offered creative and physical outlets to promote wellbeing.
* **Language Classes for Children**: Preserved cultural identity and strengthened family bonds.

**📌 Impact Through Individual Stories**

*Real voices. Real change.*

**Amina – *From Isolation to Empowerment***

After joining our Women’s Gym through a GP referral, Amina began attending health events and English classes. She now volunteers as a health champion, inspiring others to take charge of their wellbeing.  
"ACT helped me find purpose again."

**Hassan – *A Lifeline through Learning***

A 58-year-old refugee, Hassan embraced ESOL and Multiply classes. Today, he volunteers in our Food Pharmacy and Café, giving back to others.  
"ACT helped me rebuild my life."

**Ahmed – *Giving Back Through Volunteering***

A recent graduate, Ahmed gained confidence through volunteering at our Food Pharmacy, improving operations and building strong local ties.  
"I’m proud to be part of something that really matters."

**Layla – *Building a New Life from Scratch***

Layla arrived in the UK as a refugee with no support network. ACT helped her access safe housing, join ESOL classes, and develop her skills for employment. She is now working part-time and volunteering with ACT to support other women in similar situations.  
"ACT gave me a second chance at life. I didn’t just find shelter—I found belonging and hope."

**Fatima – *Finding Her Way in a New City***

Fatima felt overwhelmed and disconnected after moving to Sheffield. Through ACT, she joined women’s groups, received one-to-one support, and found a safe space to grow. Today, she feels confident and part of a supportive community.  
"Before ACT, I was lost in this city. Now I know I’m not alone."

**Recognition and Commendation**

🏆 **Matrix Standard** – Awarded with commendation  
🌟 **5-Star Rating** – Maintained for Social Café  
📈 **Exceeded Output Targets** – Contractual obligations surpassed  
📣 **Digital Outreach** – Strengthened community visibility

**SCC Award** – Achievement in the community

**Looking Ahead: Strategic Focus**

We remain committed to:

* Tackling poverty across North East Sheffield
* Preventing ill health through community education
* Supporting **lifelong learning**
* Alleviating healthcare system burden through early intervention

**With Deep Appreciation**

To every staff member, volunteer, trustee, and partner—thank you. Your contribution powers a healthier, fairer future.

**Abdul Galil Shaif**  
*On behalf of the ACT Leadership Team*